



Colin Community Survey

September 2013

Colin Community Survey

To get a better understanding of what local residents felt about services and the issues in Colin we undertook a door-to-door survey earlier this year. The information from the survey was very important as it helps us understand how we can continue to improve services in Colin and some of the results of our first survey are below.

This survey will be carried out on an annual basis for at least two more years and we can compare the responses to see if we are making a difference.

Section 1: Colin-wide indicators

4. Colin Community Survey Indicators

How?
Face-to-face

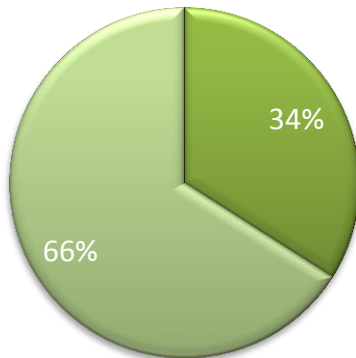
Where?
Door-to-door
and public
venues

Year 1 of
the survey

When?
May- July
2013

How many?
490 valid
returns

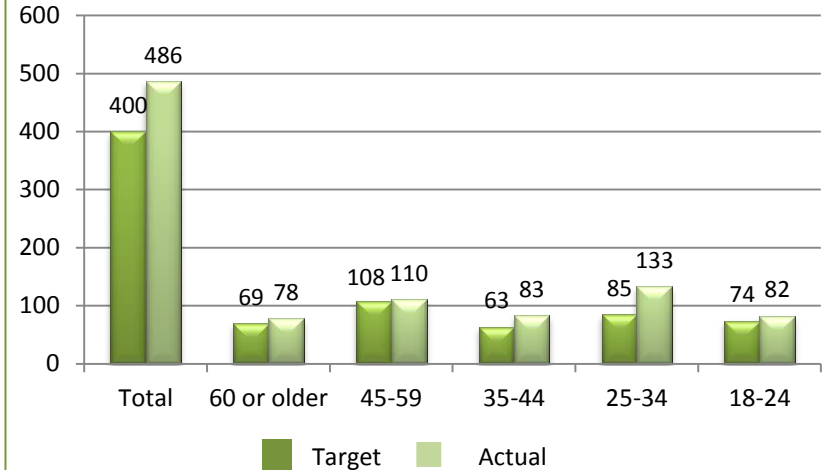
Gender of respondent



Base: 486

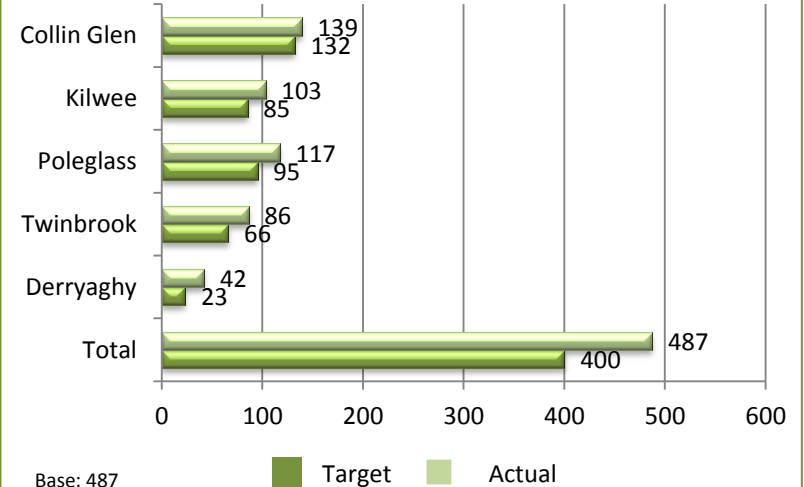
Male Female

Age of respondent



Base: 486

Ward of respondent



Base: 487

Section 1: Colin-wide indicators

Indicator area: Awareness and use of services, and user satisfaction[^]

Service type	<u>AWARE</u> of service(s) type and <u>USED</u> it			<u>AWARE</u> of service(s) type and <u>NOT USED</u> it			<u>NOT AWARE</u> of service(s) type			% service users satisfied/very satisfied with service(s)		
	2013	2014	2015	2013	2014	2015	2013	2014	2015	2013	2014	2015
Counselling	11%	-	-	39%	-	-	50%	-	-	88%	-	-
Early Years	32%	-	-	36%	-	-	32%	-	-	100%	-	-
School based	49%	-	-	28%	-	-	23%	-	-	95%	-	-
Health and well-being	20%	-	-	47%	-	-	33%	-	-	97%	-	-
Parent and family	33%	-	-	43%	-	-	24%	-	-	93%	-	-
Youth work/youth clubs	38%	-	-	41%	-	-	21%	-	-	99%	-	-
Base:	30-134	-	-	78-128	-	-	57-137	-	-	17-106	-	-

[^] Links to Colin Outcome: Increased numbers of parents/residents asking for services or self-referring, especially those more vulnerable families

Section 1: Colin-wide indicators

4: Colin Community Survey Indicators

Indicator area: General views on services available to children, young people and families in the Colin area[^]

Statement	Agree/Strongly agree			Neither agree nor disagree			Disagree/Strongly disagree			Base
	2013	2014	2015	2013	2014	2015	2013	2014	2015	
I feel that I am able to have an influence on services in Colin	29%	-	-	11%	-	-	60%	-	-	485
I have been asked for my opinion on what services should be available in Colin	25%	-	-	7%	-	-	69%	-	-	483
I would like to become more involved in decisions about what services are available in Colin	51%	-	-	9%	-	-	41%	-	-	484

[^] Links to Colin Outcome: Increased community involvement in service planning and decision making

Section 1: Colin-wide indicators

4: Colin Community Survey Indicators

Indicator area: Work and education opportunities inside and outside Colin

Statement	Agree/Strongly agree			Neither agree nor disagree			Disagree/Strongly disagree			Base
	2013	2014	2015	2013	2014	2015	2013	2014	2015	
I think there are enough jobs available in the Colin area	4%	-	-	7%	-	-	89%	-	-	484
If people from here want to find a job in other parts of NI, there are plenty of opportunities available	27%	-	-	15%	-	-	58%	-	-	484
The primary schools in Colin offer our children the best possible chances of succeeding in life	71%	-	-	16%	-	-	13%	-	-	484
The secondary school in Colin offer our children the best possible chances of succeeding in life	54%	-	-	30%	-	-	16%	-	-	483

^ Links to Colin Outcome: Improved community morale and reputation

Section 1: Colin-wide indicators

4: Colin Community Survey Indicators

Indicator area: Community morale

Statement	Agree/Strongly agree			Neither agree nor disagree			Disagree/Strongly disagree			Base
	2013	2014	2015	2013	2014	2015	2013	2014	2015	
Things are hard for my family financially	58%	-	-	14%	-	-	28%	-	-	485
I feel optimistic about my family's future	67%	-	-	12%	-	-	21%	-	-	484
I think people from outside Colin view the area positively	22%	-	-	16%	-	-	62%	-	-	481
I believe Colin is a good place to live and bring up a family	69%	-	-	14%	-	-	17%	-	-	485
My family and I feel safe in the Colin area	72%	-	-	9%	-	-	20%	-	-	486

^ Links to Colin Outcome: Improved community morale and reputation